

Lisa Silverberg
Principal, *Process Matters, LLC*

Lisa Silverberg is an organizational development consultant specializing in capacity building, leadership and team development, and strategic and project planning. She works with individual organizations, and specializes in working with inter-agency partnerships, collaborations and coalitions. Her clients include national nonprofits, nonprofit direct service organizations, unions, trade associations and foundations. Lisa frequently works collaboratively with other consultants to bring a range of expertise and work styles to her clients.

Lisa has worked in the nonprofit sector for over a decade. After several years in higher education and direct advocacy work, she became the National Training Director at HandsNet, a nonprofit providing Internet tools and training to human services organizations across the country. In her 5 years working with groups trying to strategically integrate Internet-based communications technology into their communication, education and advocacy efforts, she came to understand and learn more about factors, other than training, that bring about organizational change. In 2003, after years of learning more human behavior, leadership, teams, organizations and change work, she formed her own Organizational Development Consulting Firm, *Process Matters, LLC*.

In addition to speaking at conferences and facilitating workshops all over the country, she has trained hundreds of nonprofit groups including The Child Welfare League of America, the Children's Defense Fund, Alliance of Information and Referral Agencies, The National Violence Against Women's Network, the National Partnership for Women and Families and many more.

Lisa is a graduate of the Georgetown University certificate program in Organizational Development, and the Coaches Training Institute. She has master's degrees in literature and in sociology. She taught Sociology, Women's Studies, Literature and Composition at American University and Georgetown University and co-authored [The Chilly Climate Revisited](#), a faculty guide designed to help increase the participation of women in college classrooms (see <http://www.bernicessandler.com/id12.htm>)

In addition to her consulting practice, Lisa sits on the selection committee for [Washington Post](#)/Center for Nonprofit Advancement Award for Excellence in Nonprofit Management Committee and participates in several professional development groups, including the Chesapeake Bay Area OD Network, and the Maryland Association of Facilitators Network.

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